

Privacy Policy

Web Privacy Statement

Tyler Price Accountants Limited (we, us, our) complies with applicable privacy and data protection laws, including the New Zealand Privacy Act 1993 (the NZ Privacy Act) and the Australian Privacy Act 1988 (Australian Privacy Act) when dealing with personal information. Personal information is information about an identifiable individual (a natural person).

This policy sets out how we will collect, use, disclose and protect your personal information.

This policy does not limit or exclude any of your rights under applicable law. If you wish to seek further information on the NZ Privacy Act, see www.privacy.org.nz or for information on the Australian Privacy Act see www.oaic.gov.au

Changes To This Policy

We may change this policy by uploading a revised policy onto our website. The change will apply from the date that we upload the revised policy. We Collect Personal Information to Assist We collect personal information about you from:

- you, when you provide that personal information to us, including via the website and any related service, through any registration or subscription process, through any contact with us (e.g. telephone call or email), or when you buy or use our services and products
- third parties where you have authorised this or the information is publicly available. If possible, we will collect personal information from you directly.

How we use your personal information

We will use your personal information:

- to provide services and products to you
- to verify your identity
- to market our services and products to you, including contacting you electronically (e.g. by text or email for this purpose)
- to improve the services and products that we provide to you
- to bill you and to collect money that you owe us, including authorising and processing credit card transactions
- to respond to communications from you, including a complaint
- conducting publicity campaigns
- to conduct research and statistical analysis (on an anonymised basis)
- to protect and/or enforce our legal rights and interests, including defending any claim for any other purpose authorised by you or applicable law.

Disclosing Your personal Information

We may disclose your personal information to:

- another company within our group
- any business that supports our services and products, including any person that hosts or maintains any underlying IT system or data centre that we use to provide the website or other services and products other third parties (for anonymised statistical information)
- a person who can require us to supply your personal information (e.g. a regulatory authority) any other person authorised by applicable law (e.g. a law enforcement agency)
- any other person authorised by you.

A business that supports our services and products may be located outside New Zealand or Australia. This may mean your personal information is held and processed outside New Zealand or Australia.

Protecting Your Personal Information

We will take reasonable steps to keep your personal information safe from loss, unauthorised activity, or other misuse.

Rights & Choices - Accessing and Correcting Your Personal Information

Subject to certain grounds for refusal under applicable law, you have the right to access your readily retrievable personal information that we hold and to request a correction to your personal information. Before you exercise this right, we will need evidence to confirm that you are the individual to whom the personal information relates.

In respect of a request for correction, if we think the correction is reasonable and we are reasonably able to change the personal information, we will make the correction. If we do not make the correction, we will take reasonable steps to note on the personal information that you requested the correction.

If you want to exercise either of the above rights, email us at office@tylerprice.co.nz. Your email should provide evidence of who you are and set out the details of your request (e.g. the personal information, or the correction, that you are requesting).

We may charge you our reasonable costs of providing to you copies of your personal information or correcting that information.

Internet Use

While we take reasonable steps to maintain secure internet connections, if you provide us with personal information over the internet, the provision of that information is at your own risk.

If you post your personal information on the website's message board/ chat room, you acknowledge and agree that the information you post is publicly available.

If you follow a link on our website to another site, the owner of that site will have its own privacy policy relating to your personal information. We suggest you review that site's privacy policy before you provide personal information.

We use cookies (an alphanumeric identifier that we transfer to your computer's hard drive so that we can recognise your browser) to monitor your use of our website. You may disable cookies by changing the settings on your browser, although this may mean that you cannot use all of the features of our website.

<https://www.oaic.gov.au/about-us/contact-us/#our-contact-details>